REVISED OPERATING SCHEDULE

Ref: Application for the Grant of a Premises Licence-District 22 Ltd District 22, 83 Mayes Road, N22 6TN

Following the recommendations within the Representations received from the Noise Team, Police, Licensing and Residents please accept the following amendments to the original application together with the revised plans.

Please note that some of the recommended conditions from the Representations have been revised, amended or omitted.

Remove recorded music as a licensable activity.

That the hours are amended as follows:

Sale of Alcohol

Sunday to Thursday From 16:00 hours to 23:30 hours

Friday and Saturday From 16:00 hours to 00:30 hours

Hours open to the Public

Sunday to Thursday From 08:00 hours to 00:30 hours

Friday and Saturday From 08:00 hours to 01:30 hours

DPS Change

That Mr Aldo Topalli, Personal Licence LN/202200204 issued by the London Borough of Enfield specified as the Designated Premises Supervisor (DPS). Consent to be the DPS form to follow.

CONDITIONS

That the conditions in the application are removed in their <u>entirety</u> and replaced with the following:

PLANS

To be replaced with the revised plans to include the outside seating area at the front of the building and the external CCTV cameras.

THE PREVENTION OF CRIME AND DISORDER

CCTV

1) A digital CCTV system recommended to be installed in the premises complying with the following criteria:

- (a) Camera(s) must be sited to observe the entrance doors from both inside and outside.
- (b) Camera(s) on the entrance must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.
- (c) Camera(s) must be sited to cover all areas to which the public have access, excluding toilets if on site.
- (d) Provide a linked record of the date, time of any image.
- (e) Provide HD digital quality images in colour during opening times. (f) Have a monitor to review images and recorded quality.
- (g) Be regularly maintained to ensure continuous quality of image capture and retention.
- (h) Member of staff trained in operating CCTV at venue during times open to the public.
- (i) Digital images must be kept for 31 days.
- (j) Data viewing shall be made immediately available to an authorised Officer of Haringey Council or Metropolitan Police together with facilities for viewing upon request, subject to the provisions of the Data Protection Act. Recorded images shall be of such quality as to be able to identify the recorded person in any light.
- (k)At least one member of staff on the premises at any time during operating hours shall be trained to access and download material from the CCTV system.
- (I) Data recordings shall be made within forty-eight hours on request on to a USB stick subject to data protection guidelines and the Metropolitan Police Standard Operating Procedures (SOP) available to an authorised officer of Metropolitan Police or Haringey Council.
- (m) Signage advising customers that CCTV is in use for security and safety purposes shall be positioned in prominent position.

SECURITY

- 1. That if the premises licence authorises the sale of alcohol until midnight, then the premises licence holder shall ensure that door supervisors are employed on Friday and Saturday evenings from 22:00 hours through to close of the trading session and patrons have been dispersed from the vicinity of the premises.
- 2. When employed, a register of Door Supervisors shall be kept. The register must show the following details:
 - a. Full SIA registration number.

- b. Date and time that the Door Supervisor commenced duty, countersigned by the Duty Manager.
- c. Date and time that the Door Supervisor finished work, countersigned by the Duty Manager.
- d. Any occurrence or incident of interest involving crime & disorder or public safety must be recorded giving names of the Door Supervisor involved.
- 3. The Door Supervisor register shall be kept at the premises and be available for inspection by an authorised Officer from Haringey Council or Metropolitan Police upon request, and shall be retained for a period of twelve months.
- 4. When tabards are worn, hi visibility armbands must also be worn that incorporate displaying SIA badges. If hi visibility full sleeved jackets are worn the PLH must ensure that all door supervisor's badges are also displayed via an easily visible arm hand
- 5. When a Door Supervisors are employed at the premises at least one shall use a Body Worn Video (BWV). The BWV will be used to record any incidents which occur inside and outside of the premises involving customers, prospective customers or any staff member that impact on any of the four licensing objectives
- 6. The venue management shall have a written dispersal policy in place which shall include monitoring the external perimeter of the premises and encouraging patrons to leave the area.

INCIDENT LOG

- 2) An incident /Door Supervisor log book shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received
 - (d) any incidents of disorder
 - (e) any faults in the CCTV system
 - (f) any visit by a relevant authority or emergency service
 - (g) any incidents that undermine the four licensing objectives

SIGNAGE

- 4) Signs shall be prominently displayed on the exit doors:
 - a) advising customers that the premises is in a Public Space Protection Order Area (or similar) and that alcohol must not be taken off the premises and consumed in the street.
 - b) Requesting patrons to respect neighbours and leave the venue quietly

- c) That CCTV is in use for the safety and security of staff and patrons
- d) Challenge 25 poster

These notices shall be positioned at eye level and in a location where they can be read by those leaving the premises.

THE PROTECTION OF CHILDREN FROM HARM

- 1. Staff shall be trained on the procedures for conflict management and that training shall be recorded on the staff training records and refreshed every six months.
- 2. Challenge 25 proof of age policy will be in place with the following documents accepted:
 - a) Passport
 - b) National Identity Card with a hologram
 - c) British Driving Licence
 - d) PASS Board approved card with hologram
- 3. Staff with undergo a training session in how to check the validity of the proof of age cards presented by patrons using the 'F.L.A.R.E.' guidelines
- 4. The training shall be recorded and will be conducted place before the new member of staff commences serving on the bar.
- 5. The training shall be recorded and kept on file and must be available for inspection from an authorised Officer from the Council or a Police Officer.
- 6. Refresher training on Challenge 25 procedures shall take place every six months.

REFUSALS

- 1. All staff to be trained to record refusals of sales of alcohol in a refusals book or electronic register, If the record is in written form, then it should be documented in the incident log book.
- 2. The book/register shall contain:
 - a) Details of the time and date the refusal was made
 - b) The identity of the staff member refusing the sale.
 - c) Details of the alcohol the person attempted to purchase.

YOUNG PERSONS

1. Customers under the age of 18 years of age shall not be permitted in the premises after 21:00 hours unless accompanied by a responsible adult.

THE PREVENTION OF PUBLIC NUISANCE

Control Noise from Patrons

- Notices will be prominently displayed at the exit requesting patrons respect local residents and leave the area quietly.
- Staff and Door Supervisors shall actively monitor and control patrons queuing, leaving
 and entering the premises to ensure they leave the area quickly and quietly. Staff and
 Door Supervisors shall actively discourage loitering or waiting outside the premises
 after closing.
- The Licence Holder shall regularly monitor the sound levels at the nearest noise sensitive residential properties (externally and around the full perimeter) of the noise coming from the premises whilst it opens for business and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents.
- A written record shall be made of those assessments in a logbook kept for that purpose and shall include, the time and date of the checks, the person making them and the results including any remedial action. This record must be made available at all times for inspection by council officers.
- That a dedicated hotline telephone number be readily available to contact the duty management whilst the business is open and trading should a noise nuisance occur.
- That the dedicated contact number will be published on the premises website and social media platforms and on the external front wall of the premises.
- That service of drinks and food cease at 22:30 hours in the seating area located at the front of the premises be clear, glassware and crockery by 23:00 hours. That after 23:00 hours the use of area will be only used by patrons wishing to smoke and limited to no more than ten persons at any one time.

Controlling Noise Emissions

- The Licence Holder shall devise and implement fully a Noise Management Plan to be agreed in writing by the Noise and Nuisance Team. The Plan should detail all noise control measures to be implemented. no later than 28 days after the issues of the licence.
- No nuisance shall be caused by noise coming from the premises or by vibration transmitted through the structure of the premises.
- All speakers should be mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties.
- The regulated entertainment licensable activity shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties.

William Donne

Licensing Agent

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Date: 13th September 2022